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Tom,

You may recall that my dad died in Nacogdoches, and his physician didn't have the skills to manage difficult death issues.

Covid is one hell of a hard death from the ones I've seen so far.

Here is a series of tools that I thought might be helpful and how for family physicians:

- Communication guide for complex issues: Vital Talk is a group of communication specialists can share with office staff, especially phone staff and nursing team- <u>https://www.vitaltalk.org/guides/covid-19-communication-skills/</u>
- 2. Symptom management guide (attached) comes from the center to advance palliative care.
- Shared Decision Making tool (Planning with high risk patients and may guide serious ill to choose home care option if preferred) <u>https://www.nhpco.org/wp-content/uploads/COVID-19-Shared-Decision-Making-Tool.pdf</u>
- 4. ICU shared decision making guide for a patient considering life support (help discussion of hospitalized patient pre ICU) <u>https://patientdecisionaid.org/covid19/</u>
- 5. Covid Advance care planning that office team can share with patients for self completion: <u>https://prepareforyourcare.org/covid-19</u>
- 6. Adv Care Planning Guide for use with high risk patients for clinician: <u>Brief COVID Goals of Care</u> <u>Guide for Outpatients at High Risk, adapted by SFVA Palliative Care</u>

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