

Below is a description of what is happening at Winston Medical Center Clinics right now.

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Winston Medical Center

Brick and Mortar Clinics (3 locations)

- Patients wait in their vehicle until called.
- Patients encouraged to have no guests or limited guests for visits.
- Patients are triaged over phone for *any* symptom of COVID-19. Those with symptoms are not allowed to enter our facilities. Instead, they are diverted to our drive-through respiratory clinic.
- Employees are screened for fever and symptoms every morning.
- Patients, guests, and Employees are all wearing masks.
- Gloves and gowns are short supply so those are not worn without specific reason.
- All employees change clothes (into scrubs) upon arriving and back into street clothes prior to leaving the workplace.

Respiratory Clinic – Drive through

- Tent with canopy, loaned from local national guard.
- Divided into a “clean” and “dirty” side. The two sides do not interact with each other physically.
- 2 “clean” nurses that never touch patients. One is a scribe and the other is a courier and sometimes scribe. They also take clinical information via phone from patient and communicate with provider.
- One “dirty” lab technician who is wearing a white suit, n95, and gloves who interacts with patient prior to provider and checks minimal vitals and obtains lab samples requested.
- One “dirty” provider who is also wearing a white suit, n95, and gloves.

Virtual Visits

- We are fine-tuning this and using as often as possible.
- This week we are implementing a drive through phlebotomy lab from 8-9am and may expand that further moving forward.

Patients Tested for COVID-19 are currently being called daily by our nurses and released from quarantine from our office. This is a redundant effort with the MSDH but patients are appreciative. I think it is also helping our community as well because there is more time to educate the patient and make sure they are following quarantine. We are also making some general efforts at contact tracing, but that can certainly be overwhelming for our staff.

We have a 120 bed NH, 14-bed acute care hospital, ER, and Geri-psych unit as well. The medical staff and department heads are meeting weekly to make sure we are organized and prepared.